# Sustainability report - 2023

# Eco Events Travelife Partner





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#### **events**

# 1. Reporting context

This is EcoEvents' first report, in order to track the company's progress in our sustainability path until now, 6th of June, 2023.



#### **events**

## 2. Company data

**Eco Events** 

Gerakari 43 74100 Rethymno https://www.ecoevents.gr ecoevents.sup@gmail.com

**Tourist volume** 1001 - 2000

**Number of employees** 1 - 10

**Type of tourism** Active / soft adventure, Sport and adventure, Sun and Beach

tourism, City trips, Culture, history and art, Spiritual /

religious, Round tours, Village and Community Based Tourism

(CBT), Nature/Wildlife

**Special target groups** Young people, Singles, Seniors, Families with children

**Destinations offered** 

#### Sustainability coordinator

Marina Tzortzakaki ecoevents.sup@gmail.com



# 3. Introduction







- 4. Mission statement & policy
- 4.1 Mission statement
- 4.2 Policy



# 5. Assessment overview

Main theme	Criteria	Completed	
0. Company characteristics	10	10	
1. Sustainability management & legal compliance	16	14 2	
2. Internal management: social policy & human rights	22	22	
3. Internal management: environment and community relations	37	37	
4. Inbound partner agencies	7	7	
5. Transport	4	4	
6. Accommodations	11	11	
7. Activities	12	12	
8. Tour leaders, local representatives, and guides	8	8	
9. Destinations	4	4	
10. Customer communication and protection	26	26	



### 6. Detailed overview

### **0.** Company characteristics

10

#### **Contact details**

J

Action		<b>(</b>	Details
0.1. Sustainability coordinator	1	1	

### **Organization structure**

1

Action	<b>Ø</b>	Details

#### Brands, products, and/or services

Action		<b>3</b>	Details
0.3. Nature of business	~	<b>V</b>	
0.4. Sensitive activity types	<b>√</b>	1	
0.5. Passenger number	<b>√</b>	1	
0.6. Tourism types	<b>√</b>	1	





0.7. Target groups	<b>√</b>	*		
0.8. Destinations	<b>√</b>	٧	1	

### Personnel

- 1

Action		8	Details
0.9. Number of employees	<b>√</b>	<b>1</b>	

### **Public communication**

Action		0	Details
0.10. Brands under Travelife scope	<b>&gt;</b>	>	



### 1. Sustainability management & legal compliance

14 2

### **Engagement of company**

- 3

Action		<b>Ø</b>	Details
1.1. Sustainability coordinator	<b>&gt;</b>	<b>V</b>	
1.2. Mission statement	<b>1</b>	<b>√</b>	
1.3. Trained sustainability coordinator/team	<b>Y</b>	<b>*</b>	personal_certificate.pdf

#### **Social cooperation**

- 3

Action 

Details

#### **Baseline assessment**

- 2

Action		<b>S</b>	Details
1.8. Baseline assessment	1	1	



### **Policy**

2

Action		<b>Ø</b>	Details
1.9. Sustainability policy	<b>&gt;</b>	>	SUSTAINABILITY POLICY.pdf
1.10. Communication	1	1	

### **Action plan**

1 1

Action		0	Details
1.11. Action plan	1	1	
1.12. Staff involvement	1	<b>\</b>	

### Monitoring and evaluation

Action		<b>S</b>	Details
1.13. Monitoring and evaluation	<b>√</b>	<b>V</b>	





### **External reporting and communication**

1.16. Public reporting

1			1	
Action	•	0	Details	
1.15. Travelife reporting	✓	1		



### 2. Internal management: social policy & human rights

22

### Social policy and human rights

Action		<b>Ø</b>	Details
2.1. Freedom of association	1	<b>*</b>	
2.3. No forced labour	✓	<b>√</b>	
2.5. Formal contracts	✓	✓	
2.6. Living wage	✓	✓	
2.7. Overtime	✓	✓	
2.8. Medical insurance	✓	<b>√</b>	
2.10. Holiday / Annual leave	✓	✓	
2.12. Health and safety	✓	<b>√</b>	HR HEALTH POLICY.pdf
2.13. Equal opportunities	✓	<b>✓</b>	PDF HR POLICY.pdf





2.14. Child labour	<b>V</b>	<b>*</b>	
Training and education			

#### Training and education





### 3. Internal management: environment and community relations

37

#### **Procurement**

6

Action		0	Details
3.3. Office paper: type	<b>&gt;</b>	<b>&gt;</b>	2023_05_18.pdf
3.4. Office paper: printing	<b>√</b>	<b>√</b>	

#### **Paper (promotional materials)**

3

Action		0	Details
3.8. Promotional materials	1	1	

#### **Energy**

g

Action		0	Details
3.10. Energy reduction policy	<b>√</b>	1	



3.12. Sustainable energy	1	1	
3.15. Equipment "switch-off" policy	<b>√</b>	<b>V</b>	
3.16. Light "switch-off" policy	<b>\</b>	<b>V</b>	
3.17. Low energy equipment	<b>√</b>	<b>√</b>	
3.18. Efficiency mode	1	1	

#### Water

3

Action
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### Waste management

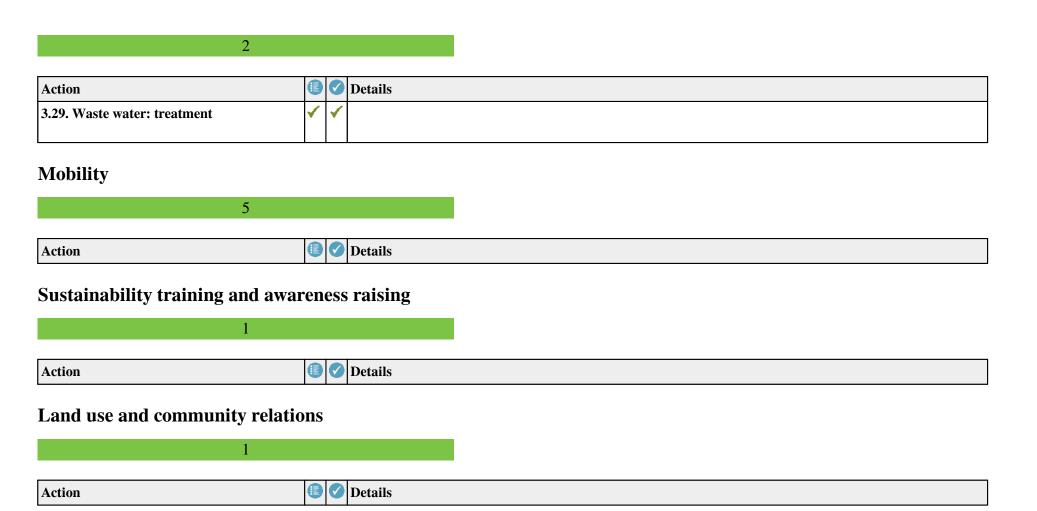
7

Action		<b>(</b>	Details
3.22. Waste legislation	<b>\</b>	*	
3.23. Waste reduction	<b>1</b>	<b>√</b>	
3.26. Reuse / recycling of waste	1	<b>√</b>	

### **Reducing pollution**











### 4. Inbound partner agencies

Inbound partner agencies

4

Action Details

Specific conditions

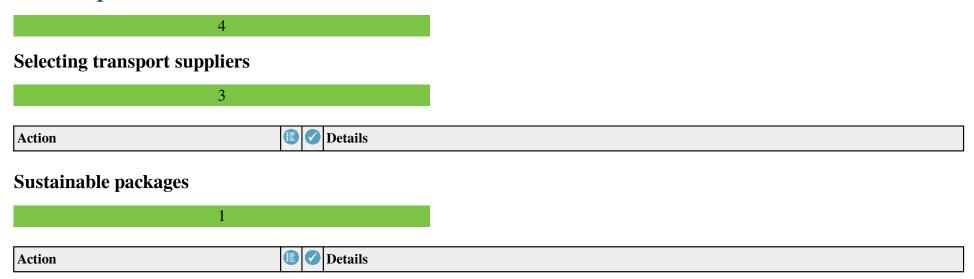
3

Action Details





### 5. Transport





### 6. Accommodations

Action 11

Accommodations

7

Details

### **Specific conditions**

Action		0	Details
6.8. Child and compulsory labour	1	<b>\</b>	



### 7. Activities

12

### Activities

5

Action 

Details

### Specific criteria

Action		8	Details
7.7. Wildlife featuring	<b>\</b>	~	
7.8. Wildlife harvesting	<b>\</b>	<b>\</b>	
7.9. Wildlife interactions	<b>*</b>	<b>*</b>	



### 8. Tour leaders, local representatives, and guides

8

### Tour leaders, local representatives and guides

Action		<b>Ø</b>	Details
8.1. Employment conditions	<b>*</b>	<b>&gt;</b>	ΠΡΟΣΛΗΨΗ ΤΣΟΥΚΝΑΚΗ.pdf
8.2. Living wage	~	*	
8.7. Customer communication	<b>\</b>	<b>*</b>	



### 9. Destinations

4

### **Selection of destinations**

-2

Action	0	Details

### Local projects and initiatives

Action		<b>S</b>	Details
9.4. Forbidden souvenirs	1	1	



### 10. Customer communication and protection

26

### Prior to booking

12

Action		(3)	Details
10.1. Customer privacy	<b>\</b>	~	
10.2. Promotion and communication	>	1	

### After booking and during holidays

Action		<b>Ø</b>	Details
10.16. Destination contact person	<b>&gt;</b>	*	app3.png
10.17. Emergency situations	<b>√</b>	<b>*</b>	app4.png
10.19. Sexual exploitation	<b>*</b>	<b>\</b>	
10.20. Illegal souvenirs	<b>*</b>	<b>✓</b>	





10.21. Local services and goods	<b>*</b>	<b>*</b>	app5.png
10.22. Sustainable transport options	<b>*</b>	<b>V</b>	

### After holidays

Action		0	Details
10.24. Customer satisfaction	1	*	
10.26. Complaints	<b>√</b>	<b>*</b>	

