

Sustainability report - 2023

Eco Events Travelife Partner



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1. Reporting context

This is EcoEvents' first report, in order to track the company's progress in our sustainability path until now, 6th of June, 2023.

2. Company data

Eco Events

Gerakari 43

74100 Rethymno

<https://www.ecoevents.gr>

ecoevents.sup@gmail.com

Tourist volume	1001 - 2000
Number of employees	1 - 10
Type of tourism	Active / soft adventure, Sport and adventure, Sun and Beach tourism, City trips, Culture, history and art, Spiritual / religious, Round tours, Village and Community Based Tourism (CBT), Nature/Wildlife
Special target groups	Young people, Singles, Seniors, Families with children
Destinations offered	

Sustainability coordinator

Marina Tzortzakaki

ecoevents.sup@gmail.com

3. Introduction

4. Mission statement & policy

4.1 Mission statement

4.2 Policy

5. Assessment overview

Main theme	Criteria	Completed
0. Company characteristics	10	10
1. Sustainability management & legal compliance	16	14 2
2. Internal management: social policy & human rights	22	22
3. Internal management: environment and community relations	37	37
4. Inbound partner agencies	7	7
5. Transport	4	4
6. Accommodations	11	11
7. Activities	12	12
8. Tour leaders, local representatives, and guides	8	8
9. Destinations	4	4
10. Customer communication and protection	26	26

6. Detailed overview

0. Company characteristics

10

Contact details

1

Action			Details
0.1. Sustainability coordinator			

Organization structure

1

Action			Details
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Brands, products, and/or services

6

Action			Details
0.3. Nature of business			
0.4. Sensitive activity types			
0.5. Passenger number			
0.6. Tourism types			

0.7. Target groups	✓	✓	
0.8. Destinations	✓	✓	

Personnel

1

Action			Details
0.9. Number of employees	✓	✓	

Public communication

1

Action			Details
0.10. Brands under Travelife scope	✓	✓	

1. Sustainability management & legal compliance

14 2

Engagement of company

3

Action			Details
1.1. Sustainability coordinator			
1.2. Mission statement			
1.3. Trained sustainability coordinator/team			personal_certificate.pdf

Social cooperation

3

Action			Details
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Baseline assessment

2

Action			Details
1.8. Baseline assessment			

Policy

2

Action			Details
1.9. Sustainability policy	✓	✓	SUSTAINABILITY POLICY.pdf
1.10. Communication	✓	✓	

Action plan

1

1

Action			Details
1.11. Action plan	–	–	
1.12. Staff involvement	✓	✓	

Monitoring and evaluation



2

Action			Details
1.13. Monitoring and evaluation	✓	✓	

External reporting and communication

1

1

Action			Details
1.15. Travelife reporting	✓	✓	
1.16. Public reporting	-	-	

2. Internal management: social policy & human rights

22

Social policy and human rights

19

Action			Details
2.1. Freedom of association	✓	✓	
2.3. No forced labour	✓	✓	
2.5. Formal contracts	✓	✓	
2.6. Living wage	✓	✓	
2.7. Overtime	✓	✓	
2.8. Medical insurance	✓	✓	
2.10. Holiday / Annual leave	✓	✓	
2.12. Health and safety	✓	✓	HR HEALTH POLICY.pdf
2.13. Equal opportunities	✓	✓	HR POLICY.pdf

2.14. Child labour	✓	✓	
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Training and education



Action			Details
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3. Internal management: environment and community relations

37

Procurement

6

Action			Details
3.3. Office paper: type	✓	✓	2023_05_18.pdf
3.4. Office paper: printing	✓	✓	

Paper (promotional materials)

3

Action			Details
3.8. Promotional materials	✓	✓	

Energy

9

Action			Details
3.10. Energy reduction policy	✓	✓	

3.12. Sustainable energy	✓	✓	
3.15. Equipment “switch-off” policy	✓	✓	
3.16. Light “switch-off” policy	✓	✓	
3.17. Low energy equipment	✓	✓	
3.18. Efficiency mode	✓	✓	

Water

3

Action			Details
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Waste management

7

Action			Details
3.22. Waste legislation	✓	✓	
3.23. Waste reduction	✓	✓	
3.26. Reuse / recycling of waste	✓	✓	

Reducing pollution

2

Action			Details
3.29. Waste water: treatment			

Mobility

5

Action			Details

Sustainability training and awareness raising

1

Action			Details

Land use and community relations

1



Action			Details

4. Inbound partner agencies

7

Inbound partner agencies

4

Action			Details
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Specific conditions

3



Action			Details
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5. Transport

4

Selecting transport suppliers

3

Action	 	Details
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Sustainable packages

1

Action	 	Details
--------	---	---------

6. Accommodations

11

Accommodations

7

Action			Details
--------	--	--	---------

Specific conditions

4

Action			Details
6.8. Child and compulsory labour			

7. Activities

12

Activities

5

Action			Details
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Specific criteria

7

Action			Details
7.7. Wildlife featuring			
7.8. Wildlife harvesting			
7.9. Wildlife interactions			

8. Tour leaders, local representatives, and guides

8

Tour leaders, local representatives and guides

8

Action			Details
8.1. Employment conditions			ΠΡΟΣΛΗΨΗ ΤΣΟΥΚΝΑΚΗ.pdf
8.2. Living wage			
8.7. Customer communication			

9. Destinations

4

Selection of destinations

2

Action			Details
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Local projects and initiatives

2

Action			Details
9.4. Forbidden souvenirs			

10. Customer communication and protection

26

Prior to booking

12

Action			Details
10.1. Customer privacy	✓	✓	
10.2. Promotion and communication	✓	✓	

After booking and during holidays



11

Action			Details
10.16. Destination contact person	✓	✓	app3.png
10.17. Emergency situations	✓	✓	app4.png
10.19. Sexual exploitation	✓	✓	
10.20. Illegal souvenirs	✓	✓	

10.21. Local services and goods	✓	✓	 app5.png
10.22. Sustainable transport options	✓	✓	

After holidays

3

Action			Details
10.24. Customer satisfaction	✓	✓	
10.26. Complaints	✓	✓	